

## **Privacy Policy**

Power Ledger Pty Ltd (**Power Ledger**) respects your privacy in accordance with the Australian Privacy Principles in the *Privacy Act 1988 (Privacy Act)*.

Power Ledger may modify this policy from time to time by publishing it on our website. We encourage you to check our website periodically to ensure that you are aware of Power Ledger's current privacy policy.

### **Collecting your information**

We collect personal information when you make a purchase, participate in a campaign, or subscribe to a service on our website. Generally, if appropriate, we will tell you why we are collecting personal information and how we plan to use it, or these things will be obvious when we collect the information from you.

### **Collecting your information using this website**

We generally only collect personal information from this website when it is provided voluntarily by you – for example, when you fill in a form to subscribe to our publications, make a purchase or participate in a campaign.

When you visit this website or download information from it, our Internet Service Provider (**ISP**) makes a record of your visit and records the following information:

- your Internet address;
- your domain name, if applicable; and
- the date and time of your visit to the website.

Our ISP also collects information such as the pages our users access, the documents they download, links from other sites they follow to reach our site, and the type of browser they use. However, this information is anonymous and is only used for statistical and website development purposes.

### **How we use and disclose your information**

We use your information to deal with, or provide or market our services to, you. We may share your information with other members.

Power Ledger may also disclose your information to service providers, agents and contractors from time to time to help us to provide and market our services to you or as otherwise required or authorised by law (some of whom may receive or store your information in an overseas jurisdiction). For example, we may disclose your email address or other contact information to providers of electronic execution services, which may store the information in an overseas jurisdiction.

### **Use of cookies**

A cookie is a small message given to your web browser by our web server. The browser stores the message in a text file, and the message is then sent back to the server each time the browser requests a page from the server.

We make limited use of cookies on this website. We use cookies to measure usage sessions accurately, and to gain a clear picture of which areas of the sites attract traffic. We also use cookies to improve the functionality of our website – for example, if we provide a notice or update regarding a significant change to the law, we may use cookies to ensure that you do not receive this notice with each page you access on our website.

When cookies are used on this site, they are used to store information relating to your visit such as a unique identifier, or a value to indicate whether you have seen a web page. We use session (not permanent) cookies. They are used to distinguish your Internet browser from the thousands of other browsers. This site will not store personal information such as email addresses or other details in a cookie.

Most Internet browsers are set up to accept cookies. If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse all cookies or to notify you each time a cookie is sent to your computer, giving you the choice whether to accept it or not.

## **Storage and Security**

We use a variety of physical and electronic security measures and secure databases to keep personal information secure from misuse, interference, loss or unauthorised use or disclosure.

The internet is not a secure environment. If you use the Internet to send us any information, including your email address, it is sent at your own risk. Our websites may contain links to other websites. Power Ledger is not responsible for the privacy practices or the content of such other websites.

## **Access**

You have a right to access most personal information we hold about you and to seek its correction. Please contact us below to ask for access to your information, or if you have a complaint concerning your information privacy. We may deny your request in some circumstances. If we do this, we will tell you why. Any complaint will be investigated by the firm's Office of General Counsel and the outcome of that investigation communicated to you (please allow at least 30 days for us to do so). If you are not satisfied with the outcome, you may contact the Office of the Australian Information Commissioner at [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au) on 1300 363 992.

## **Accuracy**

If you think that any information we hold about you is inaccurate, please contact us at: [admin@powerledger.io](mailto:admin@powerledger.io) or on +61893226659 and we will take reasonable steps to ensure that it is corrected.

## **Contact us**

If you would like more information concerning how we handle your information, or our approach to privacy, please contact:

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